

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  OFFICE OF CONSUMER ADVOCATE,  Petitioner,  vs.  QWEST CORPORATION,  Respondent.	DOCKET NO. FCU-02-11
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**ORDER GRANTING REQUEST TO WITHDRAW COMPLAINT  
AND CLOSING DOCKET**

(Issued October 22, 2003)

On May 29, 2002, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed with the Utilities Board (Board) a complaint against Qwest Corporation (Qwest) alleging that Qwest violated Iowa Code § 476.103 regarding unauthorized changes or charges in telecommunications services. Consumer Advocate requested that the Board commence an administrative proceeding pursuant to Iowa Code § 476.103 for the purpose of imposing civil penalties on Qwest for its alleged violation. The complaint has been identified as Docket No. FCU-02-11.

On July 9, 2002, Consumer Advocate filed a request to delay the docketing of this complaint. On October 3, 2003, Consumer Advocate filed a request to withdraw

its complaint. The Board will permit Consumer Advocate to withdraw its complaint and will close this docket.

**IT IS THEREFORE ORDERED:**

1. The request to withdraw the complaint filed on May 29, 2002, by the Consumer Advocate Division of the Department of Justice against Qwest Corporation is granted.

2. This proceeding, identified as Docket No. FCU-02-11, is closed.

**UTILITIES BOARD**

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Sharon Mayer  
Executive Secretary, Assistant to

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 22<sup>nd</sup> day of October, 2003.